



# ALERT

10 OCTOBER 2017

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## Kent Police warn residents about courier fraud



Kent Police warn residents about the latest courier fraud which involves criminals pretending to be Police Officers to persuade victims into buying a valuable item which they must hand over to a taxi driver or courier.

### The Rolex watch courier fraud - how it works

- The criminal calls or visits the resident claiming to be a Police Officer.
- They tell the resident they have been a victim of some type of fraud and they need to help the Police with their enquiry.
- The resident is told their bank account is being used by criminals. To help with the investigation they need to withdraw money and buy a valuable item, like a Rolex watch.
- The criminal arranges for a taxi driver or courier to collect the item which will be used as evidence in the investigation.
- The resident is told they will be refunded when the investigation is over.
- **The courier is also a criminal involved in the fraud.**

### What to do

Hang up if you receive one of these calls.

- If they are at your door politely say you need to go and close the door. If you are worried contact a friend or neighbour and tell them about the visitor.

- If you think you have been a victim of this fraud contact the Police.

**REMEMBER: The Police will NEVER ask for cash, valuables or PIN numbers.**

**WARNING:** Telephone callers may insist you hang up and check their ID by calling a number they give to you. **This is part of the fraud.** Criminals stay on the line and pretend to be Trading Standards to verify the caller. **Report these calls to Kent Police at your local [Police station](#).**

**These criminals often target elderly residents so please warn neighbours, friends and/or relatives if you think they may be targeted.**

[Report fraud online to Kent Police](#)



## Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer service](#) on **03454 04 05 06**  
Monday to Friday from 9am to 5pm.

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